iMIMS and MIMS for Android FAQ

WA Health Care User Registration Questions

Q. How do I get access to iMIMS and MIMS for Android via WA Health ?
A. You will need to be a valid authenticated user of the WA Health Clinical Intranet

> Step 1: Download iMIMS Application from the Apple store (300MB) or MIMS for Android from the Google play store The Google app is initially a small download, but after registration is complete, the app will need to download approximately 500Mb of data. To avoid 3G or 4G cellular network charges it is recommended to do this via WiFi or iTunes on your PC or MAC and then sync the app to your iPhone.
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> There are a number of MIMS related apps available, so ensure you download the App named "iMIMS Australia" (Apps Store) or "MIMS for Android Australia" (Google Play)
>
> Step 2: From a computer on the Health network, go to http://wahealth.mims.com.au
>
> Step 3: Select Apple or Android
>
> Step 4: Enter your work email address and click "Proceed"
>
> Step 5: Fill in the registration form and click "Complete Registration"
>
> Step 6: Your token will be provided on the screen and also sent to you in an email
>
> Step 7: Open iMIMS on your iPhone or MIMS for Android on your Android phone. Under the 'Enterprise Users Only', tap on 'Login (Token Required)'
>
> Step 8: Enter your token details

Q. How will I renew my iMIMS or MIMS for Android subscription?
A. 12 months after you first subscribe, you will be required to renew the subscription via the same validation process you did to activate. You will receive a reminder notification before your subscription period expires.

General iMIMS Questions

Q. Can I print from my phone?
A. No

Q. How does iMIMS or MIMS for Android compare with US-based medicine

information products?
A. iMIMS and MIMS for Android has only Australian approved medicine information and is designed for the Australian market. The database is comprehensive and includes pill identification, drug interaction checking, and medicines browsing functionality.

Technical

Q. How big is the iMIMS app/MIMS for Android app?
A. Around 300MB/500MB

Q. Which devices can iMIMS/MIMS for Android be installed on?
A. iPhone, iPad, iPad Mini, iPod Touch/Samsung Galaxy 3,4, Note3, 10, Nexus 7, Lenovo S6000

Q. I'm not very good with technology. How can I get help with installation or technical support if anything goes wrong?
A. The installation of iMIMS or MIMS for Android is not unlike any other typical app.
 You can contact MIMS at 1800 800 629 if you need further assistance.

Q. What are the minimum requirements for iMIMS on my device?
A. Requirements are:
• 500MB free space on your device.
• Device running Apple iOS version 3.1.3 or higher.

Q. Will I need internet access?
A. Yes, you will need internet access to download the application

and monthly MIMS data updates. This can be done through Wi-Fi or the 3G network.

However one installed you do not need an internet connection to operate the application, as the medicines information resides in your phone memory when you download/update.

Updating the Data

Q. How often is the iMIMS and MIMS for Android data updated?
A. The MIMS data update occurs monthly.

Q. How do I change my update settings?
A. You can choose when you wish to receive the update notification and how you would like to receive them. The following options can be found by:

iMIMS

- Open iMIMS Application
- Tap on "More" – This can be found bottom right hand side of the screen
- Tap on "Update iMIMS" – This will open the screen with the following options
- "Check for updates automatically" – On or Off
- "Allow updates over 3G network" – On or Off

MIMS for Android

- Open MIMS for Android Application
- Tap on "Drop down menu" – This can be found bottom right hand side of the screen
- Tap on "Data Version" – This will open the screen with the following options
- "Check for updates automatically" – On or Off
- "Allow updates over 3G network" – On or Off

Q. How do I know that I have the latest monthly data on my iMIMS and MIMS for Android?
A. This is found in the "More" module, the "About" page displays the 'Data Version – Month/Year'.

Q. How large is the data updates?
A. The size of each individual monthly update depends on the amount of drug information changes introduced by MIMS Clinical Editorial Group each month. Typically the size of the

MIMS information updates is about 40-70MB.